

Medical Assistance: Changes to Physical HealthChoices Managed Care Plans

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Upcoming Changes to HealthChoices

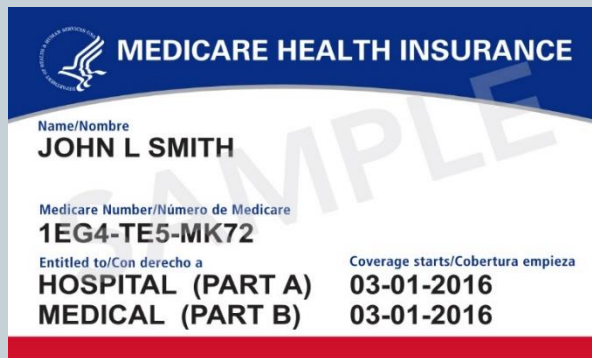
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- First – Medical Assistance (MA) and Medicaid are the same health insurance
- Upcoming changes **only apply** to the Medical Assistance Physical HealthChoices program (not Community HealthChoices) (not your Behavioral Health Managed care plan)
- This change DOES NOT affect you if you have Medicare and Medical Assistance!

Changes DO NOT Affect You if You Have Medicare and Medical Assistance

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If you have Medicare and Medical Assistance, your Medical Assistance is with a Community HealthChoices plan.



If you have Medicare and Medical Assistance your Community HealthChoices plan is:

- Amerihealth Caritas – or-
- PA Health and Wellness – or-
- UPMC Community HealthChoices

If you have Medical Assistance in one of the above plans, this change DOES NOT affect you!

Upcoming Changes to HealthChoices

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- State Office of Medical Assistance Programs (OMAP) selected various health plans for different regions of the state.
- There are some new health plans being added and others that will no longer be available.
- About **600,000 Medicaid recipients will have to change their Physical HealthChoices plan.**

Health Choices Zones



Green - HealthChoices Northwest

Blue - HealthChoices Northeast

Orange - HealthChoices Southwest

Pink - HealthChoices Lehigh Capital

Yellow - HealthChoices Southeast

Health Plan Changes Expected August 1, 2022

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Selected Plans – HealthChoices (PH)

<p>Northwest Zone</p> <p>Aetna Better Health AmeriHealth Caritas Gateway Health Plan UPMC for You Geisinger Health Plan HealthPartners</p>		<p>Northeast Zone</p> <p>Aetna Better Health AmeriHealth Caritas Northeast Geisinger Health Plan UPMC for You HealthPartners</p>
<p>Southwest Zone</p> <p>Aetna Better Health Gateway Health Plan United Healthcare UPMC for You AmeriHealth Caritas Geisinger Health Plan HealthPartners</p>	<p>Lehigh/Capitol Zone</p> <p>Aetna Better Health AmeriHealth Caritas Gateway Health Plan United Healthcare UPMC for You Geisinger Health Plan HealthPartners</p>	<p>Southeast</p> <p>Aetna Better Health HealthPartners Keystone First United Healthcare Geisinger Health Plan UPMC for You</p>

How Will I Know if I am Affected by this Change?

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- Letters will be sent to all Medicaid recipients enrolled in Physical HealthChoices between May 30 – June 10
- Different letters for those enrolled in a plan that will no longer be available effective August 1:
 - One letter for people who MUST choose a new health plan.
 - Different letter for people who don't have to change their current plan but can if they want to.
 - Letters get mailed from Maximus, the state's Enrollment Services contractor, as best as we can tell. Letters ARE NOT coming from the CAOs.
 - However, VERY important that CAOs have your current address

When Do I Choose a New Plan if I Have To?

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- MA recipients have from May 30 thru July 20 to choose a new plan, if their current plan is no longer available in their region.
- The sooner the better to ensure you receive their new Member ID card.
- Those who do not choose a plan will be auto-assigned to a new plan by the state Medicaid office.
- MA recipients can always change their managed care plan – but does not happen overnight, takes 2-6 weeks depending on when during the month the request is made.

How Do I Decide Which New Plan to Choose?

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- Things to consider:
 - ❖ Which plan/s cover all your physical health providers?
 - ❖ Which plan/s cover all your prescription medications (including those prescribed for mental health and substance use disorder - with the exception of methadone maintenance)?
 - ❖ Do different plans have different copays?
 - ❖ Which plans offer “extra benefits” of interest?

Remember: You can change your plan anytime during the year!

How Do I Enroll in a New Plan?

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- MA recipients DO NOT call the health plans to enroll or disenroll
- Enrollment with Maximus by
 - > calling 800-440-3989 (M-F 8am-6pm) ~OR~
 - > online at <https://enrollnow.net/enroll>
- Those who must select a new plan cannot do so before June 1
- Do not have to disenroll from your current plan – Maximus takes care of that for you.

Choosing a New Managed Care Plan

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EnrollNow website shows plans available by region and the extra benefits each plan might offer:

<https://enrollnow.net/choose/compare-plans>

New plans available in different parts of the state will not show up on the website before June 1st.

Call for Help

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If you need help understanding your plan choices:
call Maximus at 800-440-3989.

If you still need help after talking to Maximus:

Call PA Health Law Project Helpline:

Monday & Wednesday 8am-8pm 800-274-3258

staff@phlp.org

Or contact me (Janice Meinert) directly at 412-434-5637

or jmeinert@phlp.org

QUESTIONS??

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