

REQUEST FOR INFORMATION (RFI)

SEEKING INFORMATION AND INTEREST FROM AGENCIES INTERESTED IN PROVIDING PSYCHIATRICALY ENHANCED PERSONAL CARE HOME SERVICES WITHIN THE SOUTHWEST REGION

Armstrong, Indiana, Butler, Lawrence, Washington and Westmoreland Counties are interested in receiving information from agencies that may be interested in providing Personal Care Home (PCH) services that would serve individuals in need of both personal care home and mental health services and supports. These Counties have identified a need to develop a Mental Health Enhanced PCH that would be designed to serve Medical Assistance eligible individuals who would benefit from additional psychiatric treatment and support services during their residency.

If your agency would be interested in being considered for providing the PCH services within this project, please review the expectations below and briefly respond to the RFI questions included.

**Background:**

These Counties are seeking a licensed personal care home provider interested in developing this enhanced residential service within the region. This EnPCH will serve adults who are eighteen (18) years of age or older with serious mental illness. The priority population will be those individuals currently residing in or diverted from, a clinically intensive level of mental health residential services, such as a local or state psychiatric inpatient unit, Extended Acute Care (EAC) unit, Long Term Structured Residence (LTSR).

This program will promote services that are personal choice focused, empowering, community integrating with the use of natural supports and services in the resident's individual psychiatric recovery. This EnPCH will be consistent with the concept that a permanent home with individualized supports assists persons in their recovery process to maintain housing and be productive members of the community.

Residents of the EnPCH will be provided access to mental health treatment and other community services to enhance their recovery. These could include outpatient mental health treatment, psychiatric rehabilitation, intensive case management services, peer support, as well as the standard physical health, dental care and linkages to vocational and education opportunities as appropriate. These services and supports can be provided to the residents through agreements and partnerships with local community agencies. Additional on-site psychiatric services and medication management supports and education will be expected to be provided for these residents. Natural supports including family, peers/friends, etc., can also be involved to assist in the successful implementation of the individual's recovery, crisis and/or support plan.

This EnPCH will adhere to all the regulations and standards set forth in [55 PA. CODE CHS. 2600 AND 2620] Personal Care Homes [35 Pa.B. 2499], and serve approximately fourteen (14) individuals annually. This program should be located within the Southwest Region of Pennsylvania and prioritize the identified county residents for admission.

Currently licensed personal care home provider agencies interested in providing these psychiatrically enhanced residential services should complete Attachment A and send their responses by **4:00 p.m., Monday, December 20, 2021** to: Westmoreland County MH/ID Office, Sara Stenger ([stenges@westmoreland.swsix.com](mailto:stenges@westmoreland.swsix.com)).

ATTACHMENT A

REQUEST FOR INFORMATION (RFI)

Psychiatrically Enhanced Personal Care Home Services

Agency Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_ Contact Person: \_\_\_\_\_

Submitted by: *(Please Print Name & Title)*

\_\_\_\_\_

*(Signature)* \_\_\_\_\_ Date: \_\_\_\_\_

**Please provide the following information regarding your agency's interest in assisting in the development of an Enhanced Personal Care Home for these counties.**

1. Please outline your agency's background and experience in providing personal care home services within Pennsylvania, as well as any experience providing these residential services to individuals within the target population. Include information detailing the agency's experience in treating any high risk individuals and/or special populations.
2. Briefly explain your understanding of some of the common characteristics and struggles of this population, and how these needs would be fully addressed in your residential program. Please outline the community services and supports that would be accessible and beneficial for this population during their residency.
3. Describe your agency's experience in collaborating and coordinating with the other community service and treatment providers within the communities that you have previously served.
4. Please describe each of the following program details that your agency would propose to provide in this type of care home:
  - a. Provide an outline of the proposed EnPCH program staffing structure, please include the full/part-time status, job responsibilities/expectations and roles within

this program. Please include expected psychiatric services and supports, provided by your agency or by an outside agency.

- b. Outline how your agency would ensure that these additional psychiatric services and supports will be seamlessly blended into these proposed personal care home services.
- c. Please describe how your agency would ensure that all staff are adequately and appropriated trained and continue to build their skills in providing each of their roles within this program.
- d. Describe how your agency plans to coordinate care with primary care physicians, behavioral health agencies and other human service providers as needed, for residents receiving services within this proposed program.
- e. Describe how your agency expects to work with the residents in the planning processes for any individual crisis, service or support plans. Also, please briefly outline any expected policies, procedures or agreements/MOU's needed to ensure the safety of residents during a psychiatric crisis.

### End of RFI ###