



Behavioral Health &
Developmental Services
Sara Stenger,
Administrator

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Dear Westmoreland County Families,

In January 2021, Intensive Behavioral Health Services (IBHS) began across the state of Pennsylvania and with this change, it allowed for families to access these services promptly and without the need to have a planning meeting prior to the start of services. In response to these changes and provide support to our parents in locating an IBHS provider, Westmoreland County BH/DS has developed the Child and Family Resource Center, which is available to all Westmoreland County families to assist in navigating the behavioral health system for your child. There are two specialized navigators ready and willing to answer your questions regarding the newly implemented IBHS program, as well as assist you in locating additional resources or to locate an IBHS provider.

We recognize that these services are important for your child and timely access is critical; Westmoreland County is pleased to offer families the following:

- ❖ Specialized child navigator services are available for questions about IBHS and/or other county treatment resources and services; information about IBHS providers; and access to case management services.
- ❖ A Child and Family Coordinator is available for families who seek to have a more “one to one” approach and support to plan for your child’s behavioral health services.
- ❖ Westmoreland County has over fifteen IBHS providers and will be adding another provider in the near future.
- ❖ Westmoreland County BH/DS is working with all prescribers and evaluators to ensure that IBHS written orders are accurate and allows for a navigator to become involved immediately to support families.
- ❖ Families may take their child’s written order directly to a provider of their choice; a team meeting is no longer required.
- ❖ Westmoreland County has made a Provider Listing available on our website that offers an extensive directory of all IBHS providers in Westmoreland County, the service type each provider offers, and contact information.
- ❖ Westmoreland County BH/DS is working with our Behavioral Health Managed Care Organization (Beacon Health Options) to address capacity and staffing concerns across all levels of care.

We care about you and your family’s health, mentally and physically. That is why we continue to work with agency partners to make the transition to IBHS, and the navigation of the behavioral health system as easy as possible for you.

Our office is available for questions and assistance Monday through Friday by calling 724-830-3617. To access the Service Navigators or the Child & Family Coordinator, please call 724-837-1808.

Sincerely,

Westmoreland County Behavioral Health & Developmental Services Office