

Human Services Key Indicators

June 4, 2020

Acronym Key

211- Statewide and Westmoreland County-wide human services information and referral line. Operated by United Way

302- Involuntary mental health inpatient placement

911- Nationwide and Westmoreland County staffed and administered emergency services line. Under Westmoreland County Public Safety Department

AAA- Westmoreland County Area Agency on Aging

BC- Blackburn Center

CB- Westmoreland County Children's Bureau

CTA- Complex Technical Assistance. Often families with a special needs child or adult that are struggling, seek technical assistance.

D/A- Drug and Alcohol

DV- Domestic Violence

FTS- Feeding the Spirit

HC- HealthChoices- Behavioral Health Managed Care funded only

HCQU- The Health Care Quality Units work to support and improve the health information and knowledge for the intellectual disabilities community service system by building capacity and competency within the physical and behavioral health care systems as well as the stakeholders of the ID system.

HS- Human Service

ID/A- Intellectual Disabilities/Autism

MH- Mental Health

NA- Not available

OD- Overdose

OP- Outpatient

PA- Commonwealth of Pennsylvania

PFA- Protection from Abuse orders

RTF- Residential Treatment Facility- Medicaid funded or partially funded group home for youth

SAP- Student Assistance Program

SW6- Southwest Behavioral Health Management, Inc. or SBHM. This organization manages our contract with Beacon Health Options (our managed care organization) and the Commonwealth of PA for us and a total of eight other counties.

UW- United Way

WC- Westmoreland County

WCA- Westmoreland Community Action- provides a variety of services, with a goal of reducing poverty

WCDS- Westmoreland County Developmental Services

WCHA- Westmoreland County Housing Authority

WCPS- Westmoreland County Public Safety Department

WCSI- Westmoreland Casemanagement and Supports, Inc.- Westmoreland County's base service unit for mental health. It is a point of enrollment/intake for the County.

WeDAC- Westmoreland County Drug and Alcohol Commission

Footnotes for Human Service Key Indicators

- Child Abuse Reports include allegations of both Child Protective Services (abuse) and General Protective Services (neglect). These are allegations only.
- Housing Crisis Call/Referral numbers from Feeding the Spirit, Blackburn Center (Non-DV),
- WCHA does not have 2019 data available for Rental Assistance and Housing Crisis Calls
- The sixteen (16) ODs in May of 2020 are suspected, not confirmed.
- The Human Service Crisis call for 911 include both mental health and Drug and Alcohol
- Ambulatory services include many community services such as Assertive Community Treatment (ACT) but does not include outpatient
- For PFA's, April 2020 do not reflect accurately PFAs, since the office was only open until noon each day
- The Unemployment rates for April 2020 are preliminary as of 6/04/20