WESTMORELAND COUNTY DEVELOPMENTAL SERVICES
FY 2011-2012 COUNTY PLAN

FISCAL YEAR 2011-2012 PLANNING ACTIVITIES

Westmoreland County Behavioral Health and Developmental Services (BH/DS) appreciates the opportunity to respond to the needs of county citizens with intellectual disabilities. Utilizing the principals of Person Centered Planning, Everyday Lives, Self-Determination and the Prioritization of Urgency of Need for Services (PUNS) System, Westmoreland County BH/DS strives to identify the unmet needs of individuals with intellectual disabilities in Westmoreland County. Planning with individuals emphasizes home-based and community support service options whenever possible. Westmoreland County BH/DS utilizes the Home and Community Services Information System (HCSIS) and all providers are using the Promise billing system.

The County Plan and Budget process for the FY 2011-2012 Planning Year will allow the unmet needs of individuals with intellectual disabilities in Westmoreland County to be identified. The narrative portion of this plan will set the stage for a description of system needs.

FISCAL YEAR 2011-2012 NARRATIVE

A. Quality Management Strategies

Westmoreland County Developmental Services Quality Management Strategy is in alignment with the Office of Developmental Program's mission, vision, values and quality framework. Westmoreland County BH/DS has implemented a comprehensive strategy that includes quality assurances and quality improvement.

Using the Office of Developmental Program's AE Self Assessment Process and Continuous Evidence Based Observation Process (CEBO), Westmoreland County BH/DS reviews data to ensure compliance with waiver assurances, identify the county's performance trends, patterns and outcomes and monitors remediation and improvement opportunities.

In 2010-2011, Westmoreland County BH/DS is using the Office of Developmental Programs Waiver Provider Monitoring – Interim Process to identify opportunities for provider improvement as well as promising practices. Westmoreland County BH/DS will recommend and monitor remediation activities as needed.

Westmoreland County BH/DS monitors the Incident Management System daily to ensure compliance with system requirements as well as individual health and welfare. Westmoreland County BH/DS analyzes Incident Management data semiannually and reports it's finding to the Office of Developmental Programs. Westmoreland County BH/DS annually reviews a sample of certified investigations and identifies compliance issues and makes recommendations for improvement.

Westmoreland County BH/DS relies on input from all stakeholders, compliance monitoring data, Independent Monitoring for Quality data (IM4Q) and Incident Management data to determine priorities for our annual Quality Management Plan.

The 2011-2012 Westmoreland County Developmental Services Quality Management Plan will focus on reducing the number of restraints as reported in HCSIS; reducing the number of repeat occurrences of individual to individual abuse; ensuring choice of qualified and willing providers; promoting employment, Lifesharing and Every Day Living Options; improving an individual's opportunity for effective communication; and ensuring individuals personal safety by reducing accidental injuries requiring more than first aid and carrying personal identification.

B. Access to Waiver Eligible Services.

Westmoreland County BH/DS experienced the closing of a local Licensed Day Services Older Adult Daily Living Center. The fee schedule established by the state was inadequate to meet the expenses and the facility was forced to close. In addition to the inadequate fee, this service does not offer a choice of service levels which would allow for higher levels of support for older adults based on their individual needs. Twenty individuals were adversely affected by the closure, creating a gap in accessing waiver eligible services. Through the team process, each individual has chosen other supports to meet their needs. In order to address this gap in service availability, Westmoreland County BH/DS strongly encourages the state to reexamine the fee established for this

service. Westmoreland County BH/DS recommends that the state initiate the use of service levels for Licensed Day Habilitation Older Adult Daily Living Centers.

FY 2011-2012 PLANNING YEAR

The Westmoreland County FY 2011-2012 County Plan focuses on the needs for services and supports for individuals identified in the Emergency and Critical Need Category of the October 14, 2010 PUNS data snapshot. Individuals/ families and Supports Coordinators develop individual support plans based on the assessed needs of the person. Natural supports and community resources are used whenever possible. If the needs of the individual remain unmet, the Supports Coordinator will assist the individual/family in completing the Office of Developmental Programs Prioritization of Urgency of Need for Service (PUNS) System. It is through this "PUNS" process that the unmet needs of individuals in Westmoreland County are identified. While the data is a snapshot in time, we anticipate the needs of individuals will change. The "PUNS" information is updated at least annually or as changes in the individuals needs arise.

Thirty eight individuals registered with Westmoreland County Developmental Services are currently identified on the emergency category of the PUNS. Sixteen of those individuals are currently enrolled in the Person Family Directed Support Waiver (PFDS) but are in need of additional support or services not eligible under the PFDS Waiver. Fourteen individuals currently on the emergency category of the PUNS are enrolled in the base program and receiving services with base funding. These individuals are also in need of additional supports or increased funding. One individual is enrolled through the Office of Long Term Living in the OBRA waiver. The OBRA waiver is not administered through Westmoreland County BH/DS. Seven individuals on the emergency category are receiving supports coordination services only.

The Office of Developmental Programs has implemented the Wavier Capacity Management Process for the enrollment of individuals in the waiver programs. Westmoreland County Developmental Services has a committed capacity of 362 individuals in the Consolidated Waiver and 309 individuals in the PFDS waiver. Westmoreland County Developmental Services consistently serves individuals up to the committed capacity. Once a

capacity vacancy occurs, Westmoreland County BH/DS uses the current PUNS emergency category data to prioritize the next person for waiver enrollment.

Westmoreland County BH/DS recognizes the need for additional Consolidated Waiver committed capacity. Westmoreland County BH/DS continues to experience the need for residential services as parent/ caregivers age or pass away. Individuals with challenging behaviors that place them or others at risk for harm, often exhaust their caregivers and other community resources. Residential services are identified as the needed support for these individuals. Nineteen individuals on the emergency category are in need of residential services.

Planning Categories

The Westmoreland County fiscal year 2011-2012 Plan will address system Priority Areas; employment for youth and young adults leaving high school, EPSDT aged-outs, individuals leaving jail, RTF's, APS's, C&Y Services and individuals who will be discharged from State Hospitals as well as Everyday Living Options for all individuals targeted to receive services through the PFDS and Consolidated Waiver.

Priority Area	New Slots Requested	Services and Supports	Waiver Type
Graduates	44	Pre- vocational Supportive Employment Home & Community Habilitation Respite	PFDS Waiver
Aged- Out EPSDT	0		

Jail/RTF/ APS/C&Y	0		
State Hospital	1	Residential Pre-vocational	Consolidated
Everyday Living Options Consolidated Waiver	5	Family Living Pre-Vocational Home & Community Habilitation Residential	Consolidated
Everyday Living Options PFDSW	1	Habilitation Pre-Vocational Transportation	PFDSW

- Forty-four young adults will be leaving the school system and in need of additional job training services and supportive employment services.
- One individual is receiving services in Torrance State Hospital. While she is not ready for discharge it is hoped that she may be able to return to the community at some later time.
- Five individuals on the Emergency or Critical category are in need of Family Living services through the Consolidated Waiver.
- One individual residing in his own apartment is in need of Habilitation, Pre-vocational and Transportation services through the PFDS Waiver.

Westmoreland County BH/DS respectfully requests the opportunity to serve each of the individuals identified in these priority areas.

Addendum

Westmoreland County Developmental Services has identified four individuals who are not receiving waiver funding currently on the Emergency PUNS category that are in need of residential and vocational/employment services. Three of the individuals, have a history of involvement with law enforcement and/or the criminal justice system. One individual is a minor currently receiving service in a residential treatment facility. His team is concerned that a return home to his parent/caregiver presents a continued risk of harm to his family. Westmoreland County respectfully requests an additional $ 599,000.00 in base funding.

Westmoreland County Developmental Services has identified nine individuals who are not receiving waiver funding and are not targeted for support under the fiscal year 2011-2012 planning categories. These individuals are in need of habilitation, respite supports, vocational/employment supports, adult day services and transportation. Westmoreland County respectfully requests an additional $189,000.00 in base funding to serve the emergency needs of these individuals.